

Information for patients



What health data is made available in the ELGA electronic health file (*Elektronische Gesundheitsakte*)? The following ELGA health data is currently available in ELGA: Doctor's/nurse's **discharge letters** from hospitals, **laboratory findings**, **radiology findings** and **medication data**. No other health data is available in ELGA.

How do I obtain access to my ELGA health data?

You can access your health data stored in ELGA through the ELGA portal at www.gesundheit.gv.at To enter you need a citizen's card/mobile phone signature. You can also find out through the ELGA ombudsman's office, which has set up offices in every federal state, what health data relating to you is available in ELGA and who has accessed it and when. All use of ELGA is recorded by a logging system. You can thus track all access that has occurred over time whenever you wish.

Who has access to my ELGA health data?

You yourself and the hospital team involved in your treatment can use your ELGA. All access is logged. A precondition for this is that you have not objected to participation in ELGA.

Can ELGA take the place of a meeting between doctor and patient?

No. There is no substitute for a face-to-face meeting. What it does is provide you and your doctor with a concise and structured overview of your ELGA health data just a click away.

How do you benefit from ELGA in your hospital?

ELGA makes e-findings and medication data **viewable and available** for you and your treatment team in the hospital. That means you no longer have to keep and bring with you in paper form the e-findings made available in ELGA. ELGA also provides you with a list of all medications that have been prescribed or given to you ("e-medication list"). The risk of you receiving an incorrect prescription in the future is thus reduced.

What rights do I have as an ELGA participant?

The full set! You have the right to use your ELGA at any time. Among other things you have the right to block your ELGA health data, unblock it or erase it or block ELGA health service providers from accessing your ELGA or unblock them or only shorten the access period of 28 days. For certain particularly trusted ELGA health service providers the access period can also be extended to up to one year. You also have the right to object to the use of ELGA, i.e. deregister from ELGA entirely or from individual types of ELGA health data (e-findings or e-medication), in which case all the affected data will be irrevocably erased / rendered inaccessible. Furthermore, in this period no new ELGA health data will be recorded. You can re-register at any time. All these processes are recorded in the logging system. You yourself cannot store e-findings or medication data in ELGA.

Can I refuse the recording of my health data in ELGA if the need arises?

Yes, you can prevent health data that arises during your treatment or care from being recorded in ELGA ("situational opt-out"). For an inpatient stay the situational opt-out is valid up to the date of your discharge; for outpatient stays you can set the validity period at 1 day, 90 days or 365 days.

How can I prevent the recording of my health data in ELGA (situational opt-out)?

If you desire a situational opt-out, please make a statement to that effect at the admission desk during your admission. To declare a situational opt-out during outpatient treatment or an inpatient stay, please ask a hospital employee for assistance.

Do I suffer any disadvantages if I refuse the recording of ELGA health data?

No – the law protects you against any disadvantages. You may not suffer any disadvantages either with regard to access to medical care or with regard to the bearing of costs. However, it is your responsibility if, due to absence of that data, (future) treatment cannot be provided at all or can only be provided inadequately. The ELGA health service providers are not obliged to ask you whether you have hidden, blocked or erased ELGA health data.

